



ORIGINAL

175 Sully's Trail, Suite 300
Pittsford, New York 14534
phone: (585) 218.6550
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November 19, 2002

Chairman Michael Powell
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

By Fed-Ex

Re: Ex Parte – SBC 271 Application for California – WC 02-306

Dear Chairman Powell:

Mpower Communications Corp. ("Mpower") filed Comments in this docket opposing SBC's application for 271 authority in California, based upon billing system inadequacies, as well as discriminatory pricing for payphone lines in California. In SBC's Reply, dated November 4, 2002, the Affidavit of Michael E. Flynn, Ginger L. Henry and Gwen S. Johnson, Attached as Tab 5, responded to Mpower's Comments and its ex parte affidavits of Mark S. Kazmierski, Mpower's Assistant Corporate Controller, and Scott Sarem, Mpower's National Vice President for Strategic Relations, filed October 21, 2002. Because of substantial inaccuracies in the Reply, Mpower is filing the attached responsive, Supplemental Affidavit of Scott Sarem, Mpower's National Vice President for Strategic Relations.

Sincerely,

Marilyn H. Ash,
Counsel – Legal & Regulatory Affairs

- c. Tracey Wilson, Competition Policy Division
- c. Christopher Libertelli, Legal Advisor
- c. Dan Gonzalez, Legal Advisor
- C Jordan Goldstein, Advisor
- c. Matthew Brill, Advisor
- c. Marlene H. Dortch, Secretary (2 copies)

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Mpower Communications Corp.

175 Sully's Trail, Suite 300
Pittsford, New York 14534
phone: (585) 218.6550
fax: (585) 218.0635

November 19, 2002

Commissioner Kevin Martin By Fed-Ex
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: **Ex Parte** – SBC 271 Application for California – WC 02-306

Dear Commissioner Martin:

Mpower Communications Corp. ("Mpower") filed Comments in this docket opposing SBC's application for 271 authority in California, based upon billing system inadequacies, as well as discriminatory pricing for payphone lines in California. In SBC's Reply, dated November 4, 2002, the Affidavit of Michael E. Flynn, Ginger L. Henry and Gwen S. Johnson, Attached as Tab 5, responded to Mpower's Comments and its **ex parte** affidavits of **Mark S. Kazmierski**, Mpower's Assistant Corporate Controller, and **Scott Sarem**, Mpower's National Vice President for Strategic Relations, filed October 21, 2002. Because of substantial inaccuracies in the Reply, Mpower is filing the attached responsive, Supplemental Affidavit of Scott Sarem, Mpower's National Vice President for Strategic Relations.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marilyn H. Ash', written in a cursive style.

Marilyn H. Ash,
Counsel – Legal & Regulatory Affairs

- c. Tracey Wilson, Competition Policy Division
- c. Christopher Libertelli, Legal Advisor
- c. Dan Gonzalez, Legal Advisor
- C Jordan Goldstein, Advisor
- c. Matthew Brill, Advisor
- c. Marlene H. Dortch, Secretary (2 copies)



Mpower Communications Corp.

175 Sully's Trail, Suite 300
Pittsford, New York 14534
phone: (585) 218-6550
fax: (585) 218-0635

November 19, 2002

Commissioner Michael Copps
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

By Fed-Ex

Re: Ex Parte – SBC 271 Application for California – WC 02-306

Dear Commissioner Copps:

Mpower Communications Corp. ("Mpower") filed Comments in this docket opposing SBC's application for 271 authority in California, based upon billing system inadequacies, as well as discriminatory pricing for payphone lines in California. In SBC's Reply, dated November 4, 2002, the Affidavit of Michael E. Flynn, Ginger L. Henry and Gwen S. Johnson, Attached as Tab 5, responded to Mpower's Comments and its *ex parte* affidavits of Mark S. Kazmierski, Mpower's Assistant Corporate Controller, and Scott Sarem, Mpower's National Vice President for Strategic Relations, filed October 21, 2002. Because of substantial inaccuracies in the Reply, Mpower is filing the attached responsive, Supplemental Affidavit of Scott Sarem, Mpower's National Vice President for Strategic Relations.

Sincerely,

Marilyn H. Ash,
Counsel – Legal & Regulatory Affairs

- c. Tracey Wilson, Competition Policy Division
- c. Christopher Libertelli, Legal Advisor
- c. Dan Gonzalez, Legal Advisor
- C Jordan Goldstein, Advisor
- c. Matthew Brill, Advisor
- c. Marlene H. Dortch, Secretary (2 copies)



Mpower Communications Corp.

175 Sully's Trail, Suite 300
Pittsford, New York 14534
phone: (585) 218.6550
fax: (585) 218.0635

November 19, 2002

Commissioner Kathleen Abernathy
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

By Fed-Ex

Re: Ex Parte – SBC 271 Application for California – WC 02-306

Dear Commissioner Abernathy:

Mpower Communications Corp. ("Mpower") filed Comments in this docket opposing SBC's application for 271 authority in California, based upon billing system inadequacies, as well as discriminatory pricing for payphone lines in California. In SBC's Reply, dated November 4, 2002, the Affidavit of Michael E. Flynn, Ginger L. Henry and Gwen S. Johnson, Attached as Tab 5, responded to Mpower's Comments and its ex parte affidavits of Mark S. Kazmierski, Mpower's Assistant Corporate Controller, and Scott Sarem, Mpower's National Vice President for Strategic Relations, filed October 21, 2002. Because of substantial inaccuracies in the Reply, Mpower is filing the attached responsive, Supplemental Affidavit of Scott Sarem, Mpower's National Vice President for Strategic Relations.

Sincerely,

Marilyn H. Ash,
Counsel – Legal & Regulatory Affairs

- c. Tracey Wilson, Competition Policy Division
- c. Christopher Libertelli, Legal Advisor
- c. Dan Gonzalez, Legal Advisor
- C Jordan Goldstein, Advisor
- C Matthew Brill, Advisor
- c. Marlene H. Dortch, Secretary (2 copies)

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matter of

Application by SBC Communications Inc.,)	
Pacific Bell Telephone Company and)	
Southwestern Bell Communications Services, Inc.)	CC Docket No. 02-306
for Provision of In-Region, InterLATA Services in)	
California)	

**SUPPLEMENTAL
AFFIDAVIT OF SCOTT SAREM
ON BEHALF OF
MPOWER COMMUNICATIONS CORP.
ON PACIFIC BELL APPLICATION
FOR 271 AUTHORITY**

I, Scott Sarem, under oath, hereby state as follows:

1. I am National Vice President of Strategic Relations for Mpower Communications Corp. ("Mpower") and have worked for Mpower since April 1998. My business address is 2 Executive Circle, Suite 270, Irvine, CA 92614.
2. I am responsible for managing the relationship between Mpower and the Incumbent Local Exchange Carriers ("ILECs") across the country, the main suppliers of unbundled network elements to Mpower. My primary responsibility is to work with the ILECs to resolve operational and billing issues in conformance with the mandates of the Telecommunications Act of 1996 and the performance measurements adopted by the state Public Utilities Commissions.
3. This Supplemental Affidavit responds to the Reply Affidavit of Michael E. Flynn, Ginger L. Henry and Gwen S. Johnson ("SBC Affidavit" or "Reply Affidavit"),

Attached as Tab 5 to the Reply Comments of SBC in Support of In-Region
InterLATA Relief in California, dated 11/4/2002.

4. SBC alleges that Mpower has “belatedly” made its complaints known. As Mpower stated in its Comments:

When interconnection and access to UNEs have been reasonably satisfactory, Mpower has not hesitated to support an RBOC’s 271 application. In fact, it previously supported the SBC application for 271 authority in California because SBC provided Mpower with unbundled loops, transport and collocation in a commercially reasonable manner. Over a period of time, however, as SBC has taken over more direct control of certain functions from PacBell such as billing and collections, SBC’s inadequate billing, unreasonable collection efforts and other anti-competitive actions have caused Mpower to change its position. Certainly if market power is abused prior to obtaining 271 authority, it is even more likely to be abused subsequent to obtaining 271 authority.’

5. More specifically, Mpower explained that:

SBC finance and collections personnel have begun to withhold millions of dollars in payments SBC has not disputed or has affirmatively admitted it owes to Mpower because they erroneously include disputed amounts in figures for what Mpower owes....Thus, SBC has begun using its market power to punish Mpower for exercising its legitimate rights to dispute the many inaccuracies in SBC billings. This is not only inappropriate and unfair but is anti-competitive.²

6. Zone Billing Dispute. In §10 of the SBC Affidavit, SBC asserts that it provides a CLLI code on the CLEC bill so that a CLEC has adequate information to identify the correct zone for billing the loop. SBC also states that since Mpower “has the ability to review and analyze its bills electronically, Pacific does not understand why Mpower chose to reference ‘25,000 pages of loop bills’ in its comments.”³ The document SBC attached to its Reply Affidavit was from one of those 25,000 pages of paper loop bills. The electronic bills which Mpower must use because the bills are so

¹ Mpower Comments, FCC Docket WC 02-306, dated 10/9/02, pp. 4-5

² *Id.* at 7-8.

³ SBC Affid., § 10, p. 6.

huge, do not show CLLI codes but merely “Zone 1” or “Zone 2.”⁴ (See attached, **Ex. A.**) Although the zone assignment did not determine the price of loops prior to the change to de-averaged billing, it did show on the bill. (See fn 4 and attached, **Ex. A.**)

7. When Mpower’s SBC Account Representative, Mark Chamberlin, was requested to look into the zone billing discrepancies, he was told by Paul Gotico of SBC: “I had a representative manually check from the bill 50 circuits. Unfortunately CBAT does not capture the CLLI for each circuit.”⁵ (Attached e-mail, **Ex. B**, from Paul Gotico of SBC to Mark Chamberlain of SBC, dated 8/22/02, subsequently forwarded to Scott Sarem) Mpower had previously been told: “Short of Mpower submitted claims on each and every loop [of the approximately 20,000 loops] that Mpower disputes to the Billing LSC, and us looking up each and every one of these loops, can you think of another way we can address all these?” (Attached e-mail, **Ex. C**, from Mark Chamberlin to Scott Sarem, dated 8/21/02)
8. SBC claims it has “worked with Mpower to verify that the zone assignments for its loops are correct...Pacific reviewed the assignment on 50 of these loops and advised Mpower that the assignment was correct.”⁶ SBC representatives told Mpower they knew of no way to verify the assignments other than to look up each circuit. SBC did

⁴ Mpower pulled a number of examples of the electronic billing “pages” from its PacBell bills. Sample attached as **Ex. A.** For the same circuit (highlighted), the 06/01/2002 bill window for “Rate Zone” (2nd page) reads “1/A” and the “Circuit Loc” (circuit location) shows no CLLI code information. Then for the 07/01/2002 bill for the same circuit (highlighted), the “Rate Zone” (2nd page) reads “2/B;” there is still no CLLI code in the “Circuit Loc” window. One can further verify the impact of these entries by noting the “highlighted” numbers under “Unit Rate.” For the 06/01/2002 bill “pages,” the rate for the circuits is “[\$]11.70...” and on the 07/01/2002 bill, “Unit Rate” has risen to “[\$]13.51...” Thus, circuits which showed in “1/A” Rate Zone now show in “2/B” Rate Zone and the “Unit Rate” has increased.

⁵ SBC stated in its Reply Affidavit (fn 5, p. 7): “It was not until October 21, 2002 – after filing its comments and an ex parte in this proceeding – that Mpower first submitted billing disputes to Pacific relating to allegedly incorrect zone assignment.” Since the attached e-mail, **Ex. B & C**, requesting research into “approximately 21,000 erroneously billed loops” was sent on July 25, 2002, clearly SBC’s statement is either not accurate or is very misleading.

⁶ SBC Affid., § 11, p. 7.

review the assignment of 50 out of about 20,000 of the loops Mpower believes were misassigned and on that basis, has concluded all loops have been correctly assigned.

Based upon the number of loops terminated at Mpower collocations in PacBell Central Offices located in Zone 2, however, 6,000-7,000 of the 100,000 loops Mpower buys from PacBell are in Zone 2, rather than the 26,000 SBC has been billing Mpower. This is hardly a de minimus discrepancy. The unresolved charges related to the zone change now amount to more than \$500,000.

9. Billing Dispute Resolution. In § 13 of its Reply Affidavit, SBC states that its “billing dispute process is well documented and set out in detail in...the CLEC Handbook.” Mpower never indicated that SBC did not have a well-defined dispute resolution process. It said: “SBC seldom follows its own dispute resolution process and Mpower must wait – sometimes for many months – before its disputes receive any attention.”” PacBell routinely dismisses billing disputes in a summary fashion, giving little or no explanation of its reasons. Then, the CLEC must re-dispute the issue and place the money for the disputed items in an escrow account. SBC and the CLEC must then get together to try to work out the issue informally. This process can go on for many months. Only if the CLEC and SBC do not come to a resolution is the dispute to go to arbitration. Since it is both less expensive and more satisfactory if disputes can be resolved without the need for arbitration, this is the approach Mpower typically has used. While disputes are being negotiated, however, SBC has recently begun aggressive collection action against Mpower for the disputed amounts.

⁷ Mpower Comments, FCC Docket WC 02-306, dated 10/9/02, p. 7; emphasis added.

Moreover, SBC has begun to withhold money it undisputedly owes Mpower in an effort to compel Mpower to pay disputed amounts. This is a blatant use of market power to prevent Mpower from exercising its legal rights. This is both anti-competitive and illegal and should not be tolerated.

10. The conclusions in § 15 of the Reply Affidavit exemplify a typical response from SBC regarding bill disputes. The e-mail from SBC, referenced in § 7 above, indicates that it has no efficient means of verifying that its bills were accurate. Nevertheless, SBC claims that it verified the bills were accurate and closed the claim. SBC makes no effort to explain how it verified the bill. As admitted earlier in the SBC Reply Affidavit,⁸ however, SBC came to this conclusion after reviewing 50 out of the approximately 20,000 disputed loops.

11. Manual Ordering Charges. SBC implies that Mpower routinely faxes orders: whereas Mpower has indicated that it does not. In fact, the only time Mpower manually faxes orders to PacBell is when there are system problems with LEX. If LEX goes down, then Mpower must send its orders manually or stop its operations. In this situation, however, SBC is only supposed to charge for mechanized ordering since the SBC system failure requires Mpower to place the manual orders. Nevertheless, as Mpower stated, it is routinely and inappropriately billed for manual ordering charges.“

12. End User Returns. In § 22 and 23 of its Reply Affidavit, SBC asserts that Mpower has the information on end-user returns readily available, that Mpower merely has to

⁸ SBC Affd., § 11, p. 7.

⁹ Reply Affid., § 19, p. 11.

¹⁰ Scott Sarem Affid., ex parte, FCC Docket WC 02-306, dated 10/21/02, § 5, p. 3. (“Sarem Affd.”)

cross-reference each item with its own ~~firm~~ order commitment (“FOC”) records.

Such ~~an~~ elaborate cross-reference system is not “readily available.” Further, as Mpower noted, charging for PacBell “win-backs” of Mpower customers is charging Mpower for work done for PacBell. Mpower should not be charged for such work and should not have to construct an elaborate cross-referencing system to screen out such inappropriate charges. This is an area of inquiry for which Mpower has sought a response beginning on September 16, 2002. Mpower has never received any useful response despite repeated requests.

13. Maintenance and Repair. SBC agrees that it has reduced Mpower’s maintenance and repair bill by 50% on a monthly basis since March 2001.¹¹ As explained previously,¹² since Mpower consistently verifies that the trouble is not on its facilities before it contacts SBC to check its system for problems there should he virtually no maintenance and repair charges to Mpower. Because SBC nevertheless continues to bill Mpower and Mpower continues to dispute SBC’s charges as erroneous, the compromise procedure has continued. Mpower believes there should be no charge.

¹¹ Reply Affd., § 25, p. 14.

¹² Sarem Affid., § 6, p. 4.

AFFIRMATION

STATE OF CALIFORNIA)
COUNTY OF San Diego)

ss.

SCOTT SAREM, being first duly sworn, deposes and says:

That he is the person identified in the attached Supplemental Affidavit; and that such Supplemental Affidavit was prepared by him or under his direction and that the information set forth therein is true to the best of his own knowledge and belief


Scott Sarem

Subscribed and sworn to before me
this 19th day of November, 2002.

Kalpana Patel
Notary Public



MPOWER COMMUNICATIONS CORP
Russell I. Zuckerman
Senior Vice President & General Counsel
Richard E. Heatter
Vice President, Legal Affairs
Marilyn H. Ash
Counsel - Legal & Regulatory Affairs
175 Sully's Trail - Suite 300
Pittsford, NY 14534
(585) 218-8678 (tel)
(585) 218-0635 (fax)

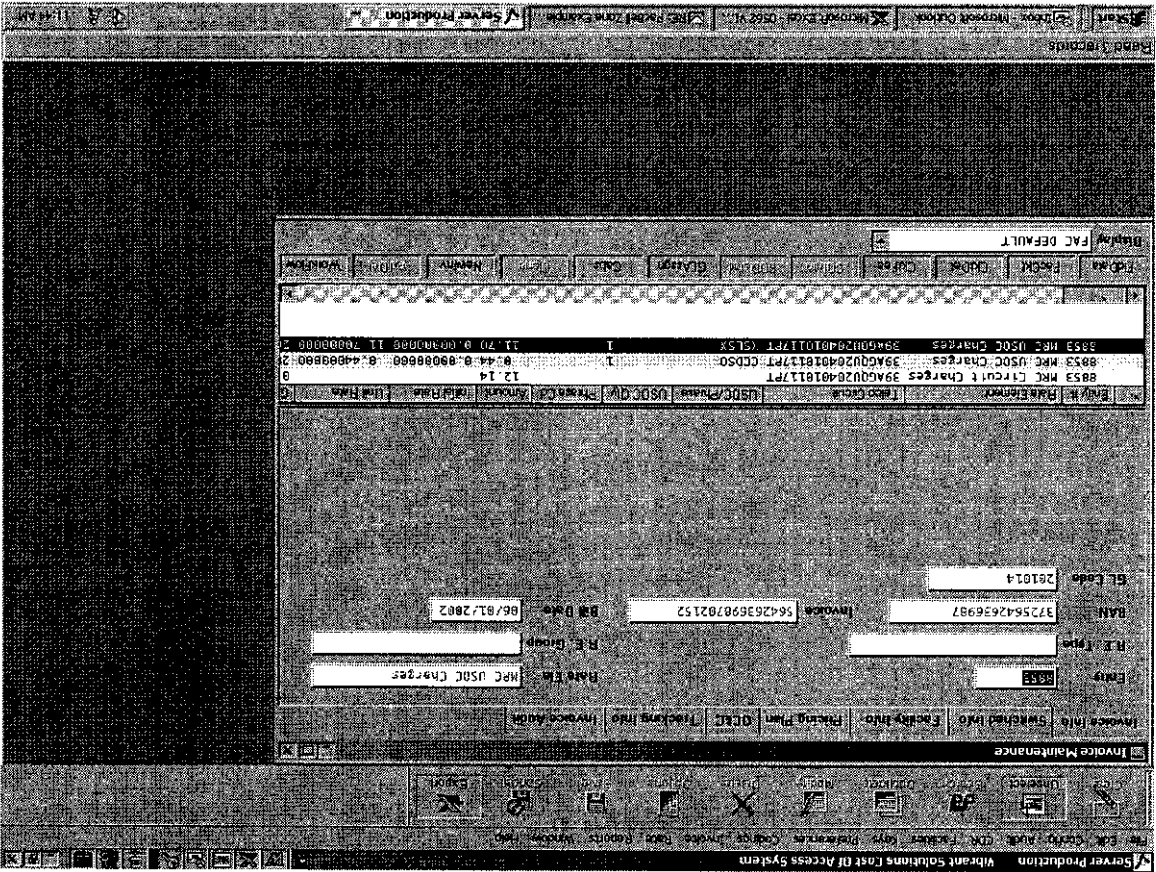


Exhibit A

Server Production Vibrant Solutions Cost Of Access System

File Edit Config Audit CDR Facilities Keys References Columns Invoice Rate Reports Window Help

Invoice Maintenance

Invoice Info Switched Info Facility Info Pricing Plan DCIC Tracking Info Invoice Audit

Entry: 10272 Rate Ele: MRC USOC Charges

R.E. Type: R.E. Group:

BAN: 3725642636987 Invoice: 564263698702132 Bld Date: 07/01/2002

GL Code: 281014

Entry #	Rate Element	Rate Group	USOC/Phase	USOC Qty	Phase Cd	Amount	Initial Rate	Life Rate	IG
10272	MRC Circuit Charges	39AGQU294610117PT				13.95			9
10272	MRC USOC Charges	39AGQU294610117PT:CCDSO		1		8.44	8.00000000	8.44000000	2
10272	MRC USOC Charges	39AGQU294610117PT:XLSLV		1		13.51	0.00000000	13.51000000	2
10272	OCAC USOC Charges	39AGQU294610117PT:XLSLV		1	718	7.24			2

Podate FacChk CkIDat CkFee PkInd GBLNGL GLAssign Cdrtr Ctrv NewInv BldInv Workflow

Display FAC DEFAULT

Read 4 records

Start Inbox - Microsoft Outlook Microsoft Excel - 0662.V1... RE: FacNet Zone Examples... Server Production... Microsoft Word - ZoneSch... 11:45 AM

Exhibit B

From: Ash, Marilyn
Sent: Tuesday, November 19, 2002 11:59 AM
To: Bayley, Mari
Subject: FW: Pacific Bell Renegotiated Charge Files



MPower Zone 2.xls

The attached e-mail (w/o attachment) is Ex. B to the SBC 271

ex parte affidavit.

-----Original Message-----

From: Sarem, Scott
Sent: Wednesday, November 13, 2002 7:00 PM
To: Ash, Marilyn; Heatter, Rick
Subject: FW: Pacific Bell Renegotiated Charge Files

As you can see, the below e-mail shows that PB cannot report by CLLI code

Scott

-----Original Message-----

From: CHAMBERLIN, MARK S (PB) [mailto:mc2926@sbc.com]
Sent: Friday, August 23, 2002 1:41 PM
To: 'Scott Sarem @ Mpower'
Subject: FW: Pacific Bell Renegotiated Charge Files

Scott:

I had the LSC review 50 of the circuits you provided. Attached is the LSC's findings and in the last 2 columns were my personal validation of the Zone and Community for those circuits.

Where do we go from here?

Mark S. Chamberlin
Director-Local Performance
SBC Industry Markets
(415) 545-1647

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-----Original Message-----

From: GOTICO, PAUL G (PB)
Sent: Thursday, August 22, 2002 11:58 AM
To: CHAMBERLIN, MARKS (PB)
Cc: BATES, BERNICE R (PB); PATTERSON JONES, TRACEY D (PB)
Subject: RE: Pacific Bell Renegotiated Charge Files

Mark,

I had a representative manually check from the bill 50 circuits.
Unfortunately CBAT does not capture the CLLI for each circuit.

Attached are her findings. If more circuits are needing to be verified let us know.

-----Original Message-----

From: CHAMBERLIN, MARKS (PB)
Sent: Thursday, August 22, 2002 8:49 AM
To: GOTICO, PAUL G (PB)
Subject: FW: Pacific Bell Renegotiated Charge Files
Importance: High

Paul:

Mpower converted from Statewide Average Loop Rate to Deaveraged Loop Rates. They are now claiming the we've applied the Zone 2 Rate incorrectly to many of their loops.

What I need is a statically valid sample of the attachment to review the circuit and determine the CLLI. With that information, I can determine which Zone that CLLI falls under. Let me know when you can have 40-50 circuits reviewed.

Sorry to blow up your e-mail with this hugh file.

Mark S. Chamberlin
Director-Local Performance
SBC Industry Markets
(415) 545-1647

This e-mail and any files transmitted with it are the property of SBC, are confidential, and are solely for the use of the individual or entity to whom this e-mail has been addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender at (415) 545-1647 and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited.

-----Original Message-----

From: Sarem, Scott [mailto:ssarem@mpowercom.com]
Sent: Wednesday, August 21, 2002 10:26 AM
To: 'mschamb@msg.pacbell.com'; Becker, Shannon; Wilson, Pat
Subject: FW: Pacific Bell Renegotiated Charge Files
Importance: High

Mark:

Here is the second file. Let me know what we need to do to get a final answer.

Thanks,

Scott

> -----Original Message-----

> From: Sarem, Scott
> Sent: Thursday, July 25, 2002 10:27 PM
> To: 'mschamb@msg.pacbell.com'
> Subject: FW: Pacific Bell Renegotiated Charge Files
> Importance: High
>
>
>
> -----Original Message-----
> From: Sarem, Scott
> Sent: Thursday, July 25, 2002 10:13 PM
> To: 'mschamb@msg.pacbell.com'
> Cc: Wilson, Pat
> Subject: FW: Pacific Bell Renegotiated Charge Files
> Importance: High
>
> Mark:
>
> Attached are approximately 21,000 erroneously billed loops.
>
> Thanks,
>
> Scott
>
>
> File 1 - BAN 3725640563563 for Telco circuit ID prefixes 1* through 7
> (10,634 entries, none have a bill date of 6/1/02)
> File 2 - BAN 3725640563563 for Telco circuit ID prefixes 8* through 9* (
> 9,315 entries, the last 2 entries have a bill date of 6/1/02)
> File 3 - all other Pacific Bell BANs (all Telco circuit IDs) (5,344
> entries, 11 entries have a bill date of 6/1/02)
>
> <<Pacific Bell Renegotiated Chg (BAN 3725640563563 8 to 9).xls>>
>
>

Exhibit C

From: Ash, Marilyn
Sent: Tuesday, November 19, 2002 12:00 PM
To: Bayley, Mari
Subject: FW: Pacific Bell Renegotiated Charge Files

The attached e-mail is Ex. C to the SBC 271 ex parte affidavit

-----Original Message-----

From: Sarem, Scott
Sent: Wednesday, November 13, 2002 7:01 PM
To: Ash, Marilyn; Heatter, Rick; Sarem, Scott
Subject: FW: Pacific Bell Renegotiated Charge Files

More on the CLLI codes

-----Original Message-----

From: CHAMBERLIN, MARK S (PB) [mailto:mc2926@sbc.com]
Sent: Wednesday, August 21, 2002 12:13 PM
To: 'Sarem, Scott'; 'mschamb@msg.pacbell.com'
Cc: Wilson, Pat; Becker, Shannon
Subject: RE: Pacific Bell Renegotiated Charge Files

Scott et al:

First off, the Column that states Van Nuys represents the Van Nuys Remittance Center and doesn't have anything to do with the Central Offices

I have checked with the CABS Group and they have validated that the tables are correctly reflecting the Zones based on the CLLIs.

I have checked with the Systems Group on if we can do some sort of data dump to validate the individual circuit, however they are not able to do this.

I have looked at a few circuits and determined that these are Zone 2 circuits.

Short of Mpower submitted claims on each and every loop that Mpower disputes to the Billing LSC, and us looking up each and every one of these loops, can you think of another way we can address all these?

Mark S. Chamberlin
Director-Local Performance
SBC Industry Markets
(415) 545-1647

This e-mail and any files transmitted with it are the property of SBC, are confidential, and are solely for the use of the individual or entity to whom this e-mail has been addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender at (415) 545-1647 and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited.

-----Original Message-----

From: Sarem, Scott [mailto:ssarem@mpowercom.com]

Sent: Wednesday, August 21, 2002 10:08 AM
To: 'mschamb@msg.pacbell.com'
Cc: Wilson, Pat; Becker, Shannon
Subject: FW: Pacific Bell Renegotiated Charge Files
Importance: High

Mark:

how is this coming along? Does Mpower need to do anything else for this issue to be completely worked?

Please advise

Scott

> -----Original Message-----

> From: Sarem, Scott
> Sent: Thursday, July 25, 2002 10:30 PM
> To: 'mschamb@msg.pacbell.com'
> Subject: FW: Pacific Bell Renegotiated Charge Files
> Importance: High

>
>
>

> -----Original Message-----

> From: Sarem, Scott
> Sent: Thursday, July 25, 2002 10:13 PM
> To: 'mschamb@msg.pacbell.com'
> Cc: Wilson, Pat
> Subject: FW: Pacific Bell Renegotiated Charge Files
> Importance: High

>

> Mark:

>

> Attached are approximately 21,000 erroneously billed loops.

>

> Thanks,

>

> Scott

>

>

> File 1 - BAN 3725640563563 for Telco circuit ID prefixes 1* through 7'

> (10,634 entries, none have a bill date of 6/1/02)

> File 2 - BAN 3725640563563 for Telco circuit ID prefixes 8' through 9' (

> 9,315 entries, the last 2 entries have a bill date of 6/1/02)

> File 3 - all other Pacific Bell BANs (all Telco circuit IDs) (5,344

> entries, 11 entries have a bill date of 6/1/02)

>

> <<Pacific Bell Renegotiated Chg (Not BAN 3725640563563).xls>>

>

>